

INTERNET CONNECTIVITY INQUIRY

Guest name: _____

Reservation # : _____

Date: _____, 200__

Hotel : _____

Dear Sir/Madam

During my stay at your hotel, I would like to have access to the internet. Please complete this form and send it back either by email or by fax.

Fax :

e-mail :

1. Is Internet access available?	<input type="checkbox"/> Yes <input type="checkbox"/> Yes except guest room	<input checked="" type="checkbox"/> No
2. Do I need an authentication or login for access?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
3. Is there a login charge?	<input type="checkbox"/> Yes (\$ /)	<input type="checkbox"/> No
4. What type of connection is available?	<input type="checkbox"/> Wired	<input type="checkbox"/> Wireless (2.4GHz) <input type="checkbox"/> Wireless (5GHz)
5. Average downlink speed If possible provide an example: URL : Average downlink speed: kbps	During day <u>1: 100 ~ 300kbps</u> 2: 300 ~ 500 kbps 3: 500 ~ 700kbps 4: 700kbps ~	At night <u>1: 100 ~ 300kbps</u> 2: 300 ~ 500 kbps 3: 500 ~ 700kbps 4: 700kbps ~
6. Is PORT No. 5xxx secured by the firewall?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
7. What is the period for which an IP address is available after DHCP is released?	<input checked="" type="checkbox"/> 5 min or less <input checked="" type="checkbox"/> 30 min or less	<input type="checkbox"/> 2 hrs or less <input type="checkbox"/> 12 hrs or more
8. Do you have band limit on streaming?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

Thank you,